

Server - Food and Beverage Department

The Elbow River Casino is a first class entertainment establishment. We set ourselves apart from our competition with a great location, superior gaming and entertainment experiences, quality food services, and setting high standards for our delivery of customer service. We are committed to our employees in providing fair and equitable treatment, good working conditions, opportunities for advancement, and competitive compensation.

Within the casino, the Food and Beverage department is a fast-paced, diverse, always evolving atmosphere. Our focus on customer service and guest experience is essential in rounding out the entertainment offerings at the casino.

Position Overview

The role of the Food and Beverage Server is to ensure that the guest receives the best possible service.

Job Functions

- Provide food and beverage service to the customer.
- Perform cash out functions at the end of each shift.
- Keep work areas clean and tidy.
- Maintain a professional appearance.
- May be required to perform opening or closing duties.
- Assist in the responsible beverage service for guests.
- Handle guest complaints with professionalism and respect.
- Inform Supervisor of any complaints.

Requirements

- Minimum 1-year experience as a Food and Beverage Server or equivalent experience.
- Some work with a point of sale system an asset.
- Bartending experience a plus!

Other Skills/Abilities

- Patience, teamwork, diplomacy, trustworthy, confidence, works well under pressure.

Working Conditions

- Fast paced, multi-unit, highly demanding, support department.

All applicants must complete a background check.

All applicants must have ProServe.

All applicants must be 18 years of age.

TO APPLY, please forward your resume to ercjobs@elbowrivercasino.com.

We thank all applicants, however, due to volume, only successful candidates will be contacted.