

SLOTS ATTENDANT

The Elbow River Casino is committed to their employees in providing fair and equitable treatment, good working conditions, opportunities for advancement, and free parking.

Position Overview

The role of the Slots Attendant is to ensure a high level of customer satisfaction by being courteous to guests, and accommodating requests or needs that arise for clientele in assigned floor areas.

Job Functions

- Maintain visual presence on casino floor, and monitor slot activities.
- Handle customer inquiries, and/or assist clients, as needed.
- Pay out of all hand pays to customers.
- Ensure machines are maintained and operating properly; troubleshoot minor problems, and/or contact AGLC technicians on new or problem machines.
- Assist other Slots Attendants with accommodating guests' needs.
- Other related duties, as required.

Requirements

- Must be personable.
- Must have reliable transportation.
- Excellent customer service skills and sound judgment.
- Good communication skills; able to handle high pressure situations.
- Proficient with numbers; able to count quickly and accurately.
- Working knowledge of slot machines.
- Previous experience working in a casino environment an asset, but not required.
- High school diploma or equivalent.

Successful candidates must undergo a police background check, will require AGLC AML and AGLC Responsible Gambling Phase I training, and must be 18 years of age.