

## **SLOTS ATTENDANT**

The Elbow River Casino is committed to their employees in providing fair and equitable treatment, good working conditions, opportunities for advancement, group benefits, and free parking.

### **Position Overview**

The role of the Slots Attendant is to ensure a high level of customer satisfaction by being courteous to guests, and accommodating requests or needs that arise for clientele in assigned floor areas.

### **Job Functions**

- Maintain visual presence on casino floor, and monitor slot activities.
- Handle customer inquiries, and/or assist clients, as needed.
- Pay out of all hand pays to customers and provide change to players on the floor.
- Ensure machines are maintained and operating properly; troubleshoot minor problems, and/or contact AGLC technicians on new or problem machines; fix all TRK and ATM machines.
- Assist other Slots Attendants with accommodating guests' needs.
- Other related duties, as required.

### **Requirements**

- Excellent customer service skills and sound judgment.
- Good communication skills; able to handle high pressure situations.
- Proficient with numbers; able to count quickly and accurately.
- Working knowledge of slot machines, TRK, and ATM machines preferred, but not required.
- Previous experience working in a casino environment an asset, but not required.
- High school diploma or equivalent.

### **Other Skills/Abilities**

- Available and flexible in terms of work schedule.
- Personable.

TO APPLY: Please forward your resume to [ercjobs@elbowrivercasino.com](mailto:ercjobs@elbowrivercasino.com). (NO PHONE CALLS)

Successful candidates must undergo a police background check, will require AGLC AML and AGLC Responsible Gambling Phase I training, and must be 18 years of age.

We thank all applicants, however, due to volume, only successful candidates will be contacted.